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A STUDY ON EFFECTIVENESS OF TRAINING AND DEVELOPMENT IN ASHOK LEYLAND LIMITED

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ABSTRACT

Evaluation is an essential feature of all programmes for the training of employees. The concept of evaluation is most commonly interpreted in determining the effectiveness of a programme in relation to its objectives. Management invests in training programmes of employees only with the expectation to see some tangible benefits derived there from. This paper is a means by which employees express their feedback regarding the effectiveness of training in a Ashok Leyland Limited. Hence, relevant and appropriate policies and procedures can be developed and implemented for an effective management.

KEYWORDS: Training Need Analysis, Performance, Skill, Ability, Satisfaction